



# Natech ATM Module

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Implementation of banking services  
through automated teller machines

# ATM Module Overview

ATM Module is designed to help financial Institutions get the most from their ATM network and built a better self service network.

The system allows banks to adopt a best-of-breed strategy, reduce costs, increase functionality and provide an enhanced customer experience.

ATM Module solution is delivered in a secure, efficient and customizable interface that can be tailored to your bank's needs.



# Characteristics & Features

Natech's ATM Module is best suited to the needs of the bank and its customers. It allows banks compete more effectively and deliver significant competitive advantages in terms of:

- faster/less costly functionality enhancements
- application upgrades
- security compliance additions
- better ATM customer experience

Full scale traceability  
Internal monitoring  
Lightning speed processing module  
Rich mix of transactions



FUNCTIONALITY

Service Base 24 ATM Host Module

Agile configuration of ATM message services

Monitored by UI

Custom UI reporting engine

Poison messages capability

Internal debugging and decoding of messages



TECHNICAL INTEGRITY



EFFICIENCY

Reduce overall cost

Reduces cost through improved speed to market

Increase availability/reliability

ATM Module

Connectivity to external web services

Scalable to local and international requirements/regulation

Expandability abilities/ability to build on system



FLEXIBILITY

# ATM Module for the Bank/for Clients

## What's In It For the Bank?

Everything you need to run an economical, reliable, leading-edge ATM system at maximum efficiency, including:

- ATM DEVICE INQUIRY - view the status of all your ATMs online
- DATA NAVIGATOR - offers real-time access to transaction data for research, and our easy-to-use exception processing system

## What's In It For Your Clients?

Everything your cardholders expect at your ATMs, including:\*

- Cash withdrawals
- Payments and inter-account transfers
- Reconciliations
- Mini statement
- Utility payments
- Transfers and balance inquiries
- Access to multiple checking and savings accounts
- Custom receipts, mini-statements
- Foreign language options
- Envelope-free check and cash deposits
- Withdrawal
- Deposit
- Refund
- Balance inquiry

\*Some functions are device-dependent.



# ATM Module Benefits

- Connectivity to external web services
- Scalable to local and international requirements/regulation
- Expandability abilities
- Ability to build on system
- Full scale traceability
- Internal monitoring
- Lightning speed processing module
- Rich mix of transactions
- Reduce overall cost
- Reduces cost through improved speed to market
- Increase availability/ reliability
- Service Base 24 ATM Host Module
- Agile configuration of ATM message services
- Monitored by UI
- Custom UI reporting engine
- Poison messages capability
- Internal debugging and decoding of messages

Natech.ATM MODULE consists of 3 main components which represent the 3-tier architecture that the system is base on:

1-tier ATMTCP Listener  
Receives messages from clients

2-tier ATM Communication Service  
Transfers the message originated from the Listener

3-tier ATM Process Message Service  
Receives the message

TECHNICAL HIGHLIGHTS

Don't just automate  
...Optimize!

# ATM Module

## Why choose

- ✓ Offer more innovative services that will enhance customer convenience and generate new revenue!
- ✓ Evolve cash withdrawal machines to become an integral part of your relationship with customers!

Natech's ATM Module enables banks to develop an ATM channel that is best suited to the needs of the bank and its customers, allowing them to compete more effectively and deliver significant competitive advantages in terms of faster and less costly functionality enhancements, application upgrades, security compliance additions and a better ATM customer experience.



**70%** of all banking transactions are globally processed by ATMs

### MAKE YOUR ATM:

- E** to use so customers conduct transactions quickly and securely
- a** to service for maximum uptime
- s** to upgrade so you can add new features when you need them
- y** on your budget to reduce your total cost of ownership



The company

# Natech

Natech S.A. a leading IT services provider firm with a 30 years strong presence in the areas of financial businesses and large scale enterprises.

Designs, develops, delivers and supports customizable IT solutions helping organizations meet their business objectives and achieve high performance. Based on team's extensive business expertise, Natech develops innovative software solutions, in order to drive long term growth & operational excellence of customers (retains almost all of its original clien-tele/retention rate ~98%).

Natech partners with top notch international IT companies in an effort to cover virtually any banking need and proud themselves for being awarded with top international certifications.



Microsoft Partner  
ISO 27001:2013  
ISO 9001:2008  
ISO 22301:2012



90%  
Customer  
satisfaction  
2017



"Integrated  
Innovation" award  
(Start up/Scale up  
awards 2017)





Credible · Simple · Agile

## Contact Us

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